

Privacy Policy

The purpose of this document is to inform you how Unique Systems KFT (2040 Budaörs Törökbálinti utca 16), as the owner of Gozsdu Mission Escape Rooms and the operator of www.gozsdumission.hu (hereinafter: "Unique Systems" or "Operator") processes your personal data in case you visit one of the escape rooms operated by Unique Systems.

What can we offer in order to secure your data?

Unique Systems is committed to protect your data, that is why we will do our best to process your personal data in accordance with the law. Unique Systems follows the following principles during data processing:

- We only administer personal data lawfully
- We process personal data limited to its purpose, according to data minimization, for limited period of time.
- We secure your personal data.
- We help you exercise your rights related to data processing.

In which cases do we administer your personal data?

If you contact us via our website, email, social media, on phone or make a reservation using the following options: website / phone / personally.

On what grounds, why do we administer your data?

We process your data in order to fulfil your reservation for the requested escape game according to your request, and to keep in touch with the person related to the reservation. Moreover, to fulfil our invoicing and accounting obligations.

Are you obliged to register your personal data?

No, you are not obliged to provide your data. In case you do not disclose your data, we will not be able to save your booking as well as contact you, so we cannot perform the contract. In case you need an invoice: according to VAT Act you must disclose your data, the mandatory content of the invoice are determined by law.

What sort of data do we administer?

Your last name, first name, email adress, phone number, any similar information / circumstance to reach you.

How long do we store your personal data?

Your personal data will be stored for 2 years from date of the game. In case an invoice is needed then the data has to be stored as required by the accounting / tax law.

To whom do we transfer your data?

If you contacted us via email, then your data will be transmitted to Google LLC (1600 Amphitheatre Parkway, Mountain View, CA 94043, United States of America), if you contacted us via Facebook, then your data will be transmitted to Facebook Inc. (1 Hacker Way Menlo Park, CA 94025, USA), a Twitter (1355 Market St #900, San Francisco, CA 94103, USA).

In case you contacted us on phone your data will not be transferred to third parties.

What rights do you have in connection with Unique Systems' Privacy Policy?

We do not charge a fee for answering questions about data processing or meeting the request. However, if your request has no grounds and it is exaggerated (e.g. repetitive), we will have to charge you an administrative fee of 20.000 HUF. Please note that if you contact us with any questions or requests and we have doubts about your identity, we may ask you for further information to confirm your identity. We will answer to your request and questions in relation with the data processing within 1 month as of the receipt of your request. If it's not possible, we may prolong this period with further 1 month, in which case you will be informed.

Access

You have the right to ask for information whether your personal data is being processed. You can ask us about the purposes of processing, what personal data is processed, who can receive your personal data and how long we process it.

Rectification

In case your personal data is incorrect or incomplete, you can request us to correct your inaccurate personal data and to complete your incomplete personal data.

Restriction

You may request the restriction of processing of your personal data by Unique Systems if:

- you have contested the accuracy of such data, for a period which is necessary for Unique Systems to verify the accuracy of the data,
- the processing of the data is unlawful, but you do not want your data to be deleted,
- we no longer need the data, but it is necessary for you for the initiating, exercising or defencing your legal claims,
- you have objected to the processing, for the period in which it was established that our legitimate interest overrides your interests.

Objection

You object to the processing of your personal data any time if the legal basis of the processing was the legitimate interest of Unique Systems. You can find information about it in the “ On what grounds, why do we administer your data?” section of this notice. If you object to data processing, we will try to convince you why data processing is important for Unique Systems and why it wouldn't be harmful to you.

Withdrawal of consent

In case the legal basis of the processing is your consent, you have the right to withdraw your consent at any time. Please note that the withdrawal of your consent does not affect the lawfulness of processing before the withdrawal.

Data Portability

In case the legal basis of the processing is your consent or the performance of a contract concluded by you, and data is processed in an automated way, you have the right to receive your personal data that you provided to us in a structured, commonly used and machine- readable format, or to transmit those to another controller or request us to directly transfer the data to another controller.

Erasure

You can request us to delete your personal data in the below cases:

- the processing of your data is no longer necessary for the purposes why we have collected or processed your data,
- you withdrew your consent and we have no other legal basis for processing your data,
- you object to the processing and we have no other legal ground for processing,
- we have unlawfully processed your personal data.

Complaint

In case you experience any problems in relation with our data processing practices, you have the right to lodge a complaint with the National Data Protection and Information Freedom Authority (1125 Budapest, Szilágyi Erzsébet fasor 22/C.; <https://naih.hu/>). Furthermore, you are entitled to file an action at the competent court.

Contact info

Unique Systems Kft

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Contact Person: Kövesi Zsófia